

RICHARD CHAN CLAIMS CONSULTANCY LTD

Unit C, 10/F, United Centre, 95 Queensway, Hong Kong

Phone: 28029903 Fax: 28029965 Mobile: 94676313 E-mail: CSLH@netvigator.com

Richard K. W. Chan

QUALIFICATIONS

- 1984 - Professional Diploma in Business Studies (Transport), the Hong Kong Polytechnic
- 1986 - The "Shipping Practice and Management Course", the Hong Kong Polytechnic
- 1987 - The "Marine Insurance Course", Richards Hogg International
- 1987 - Member of the Chartered Institute of Transport (MCIT)
- 1989 - Master of Business Administration, the University of East Asia, Macau
- 1992 - The "Maritime Arbitration Course", the London Maritime Arbitrators Association
- 1993 - The "Twentieth Maritime Law Short Course", University of Southampton
- 2000 - Associate Member of the Chartered Institute of Arbitrators

WORKING EXPERIENCE

Aug 1984 - May 1988 World-Wide Shipping Agency Ltd

Assistant Manager

- time/voyage/bareboat chartering, sales and purchases of vessels;
- processing insurance claims in relation to hull/machinery, war, collision, cargo, freight, and crew personal accident.

Jun 1988 - Aug 1999

Transport Services Asia Ltd/Thomas Miller, which are the Managers of Through Transport Club and UK P&I Club

Director in charge of the Claims Department

- adjusting property claims of hull & machinery, container, crane, tractor & trailer;
- analysing liability claims of cargo loss, damage, delay, misdelivery, deviation, error & omission, third party property & personal injury, customs fines, crew/employee illness & injury, stowaway, collision, fixed & floating objects, pollution, towage, wreck removal, quarantine, General Average & salvage;
- providing the Members with recommendation on the best course of action;
- taking recourse/recovery action against any liable party;
- investigating potential loopholes in the system after an accident & proposing corrective measures;
- giving seminars to the Members & the industry;
- advising, amending & approving the Members' trading conditions & contract terms e.g. FCR, B/L, AWB, C/P & STC;
- ensuring that lawyers, surveyors, other experts and overseas correspondents would render good services at fair prices.

Oct 1999 - Present Richard Chan Claims Consultancy Limited

General Manager

Dec 1999 - Present Sun Hing Insurance Brokers Ltd.

Associate Director